



Late Cancellation and No Show Policy

Our clinic requires 24 hours notice for cancellations.

If we receive **less** than 24 hours notice for a cancellation,
The client is subject to **partial** charges (Half of the hourly rate).

*This includes rescheduling, last minute changes and most sickness related reasons.

If we **do not receive** a notice of cancellation,
This classifies as a **No Show**, and is subject to **full** charges (The entire hourly rate).

*For NEW clients, this also applies to an initial session (adjusted amount charged)

A client may cancel their appointment through our online system with 24+ hours notice.
We encourage clients to call our clinic, leave a voice message or email our intake team to
notify of any cancellations or reasons you may not attend.

780-405-4209

intake@littleoaks.ca

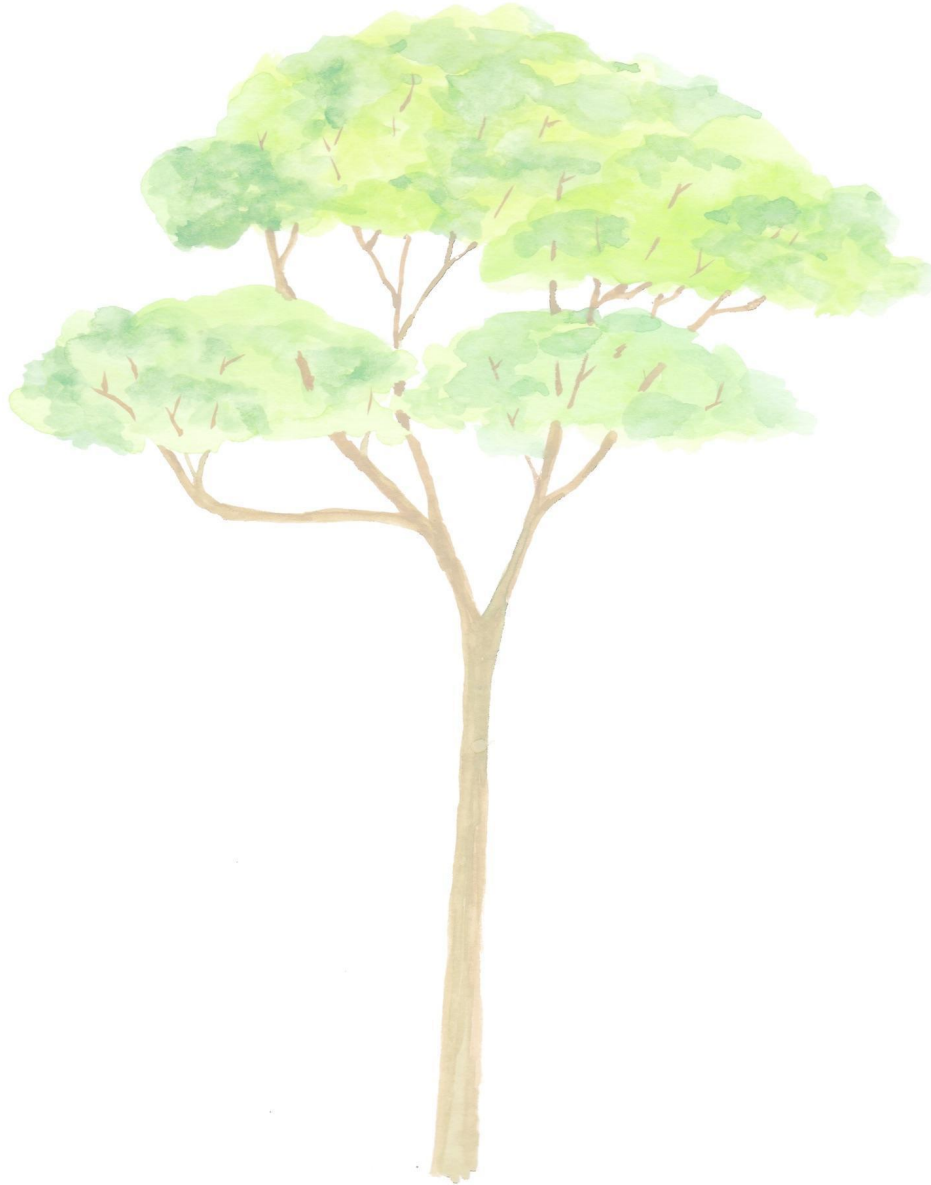
www.littleoakspsychology.com

SUITE 1405, 5555 CALGARY TRAIL.

EDMONTON, ALBERTA T6H 5P9

PHONE: 780-405-4209

FAX: 877-737-3612



www.littleoakspsychology.com

SUITE 1405, 5555 CALGARY TRAIL.
EDMONTON, ALBERTA T6H 5P9
PHONE: 780-405-4209
FAX: 877-737-3612